















# Manager Business Process

Zebra Technologies São Paulo, BR há 3 semanas 114 candidatos

Salvar

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### Sobre a vaga

Business Process Analysts are responsible for the integrity of Zebra's internal business processes in the

assigned business unit / area they are affiliated with. They ensure our business is run effectively,

efficiently and in support of delivering against our commitments internally and externally to our customers,

partners and regulatory bodies.

Plans, manages, oversees and controls the activities of a team that provides business process

support for a business segment, group or team. - May analyze more complex process improvement initiatives (such as Lean or Six Sigma) or as workload dictates. Projects may span business units or require significant

alignment or involvement. Assignments often include designing process from scratch in

emerging functional organizations or business units. - Manages through team the root cause analysis of process failures. Works proactively to identify and suggest opportunities to improve process effectiveness and efficiency is assigned BU

 Captures current challenges, desired outcomes and recommendations – Documents agreements and owns drafting and revision of new / updated business processes in

assigned business unit - Understands upstream, downstream and work tools impacts to process change. Can

recommend solutions to minimize impacts. - Trains employees in new process flow / requirements - Measures and reports on success of new / revised processes in the BU. Reporting may include

presentations to mid to senior level or executive audiences. - Provides consultation on the use of re-engineering techniques to improve process performance

and product / service quality. - Performs cost and benefit analyses. - Acts as a subject matter expert and escalation point for subordinate team

- Selects, develops, and evaluates team members' performance against goals
- May coach / mentor or oversee the work of less senior BPAs, acting as a resource and escalation

point

Job Requirements

Bachelor's degree

Preferred Work Experience (years): 8+ years of experience including minimum 2 years as team lead / supervisor

Key Skills and Competencies:

- Six Sigma Black Belt preferred or in progress
  - Strong facilitation skills, including conflict management.
  - Demonstrated expert knowledge with functional

Processes In Assigned BU. Preferred - Some Experience

as an incumbent worker

· Demonstrated expert knowledge / experience using basic change management principals and approaches. Formal training preferred.

Visualizar menos ^



## Nível de experiência

Júnior

#### Setor

Tecnologia da informação e serviços, Software, Serviços financeiros

Tipo de emprego Tempo integral

### Funções de trabalho

Gerenciamento, Manufatura

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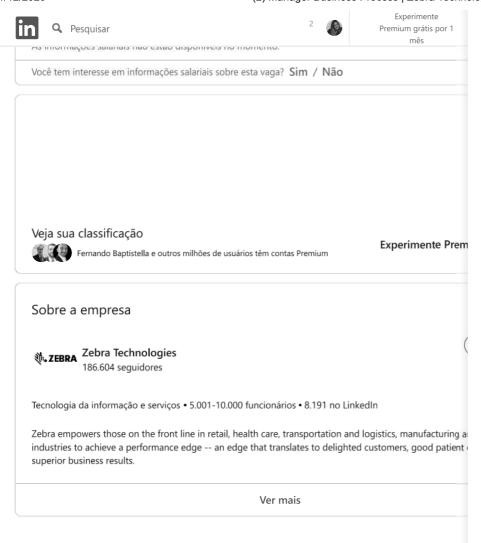
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